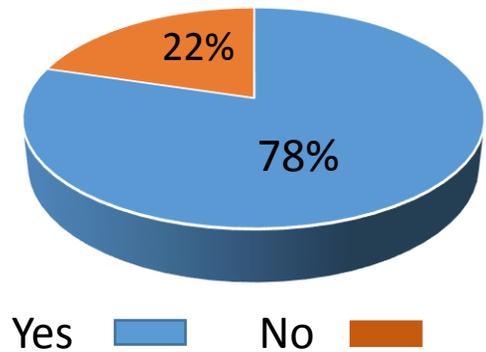


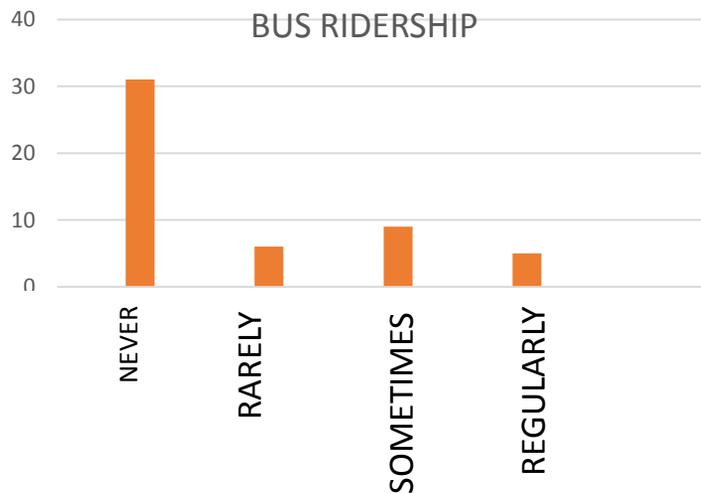
**BUS SURVEY  
RESULTS  
JANUARY 30,  
2019**

1. Do you think a regularly scheduled Community Bus is a worthwhile initiative?  
(N=58)



2. Did you use the bus while it was in operation? (N=54)

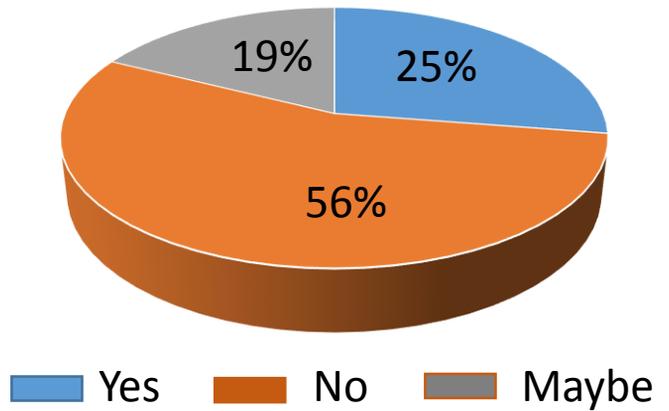
Never - 33  
Rarely - 6  
Sometimes - 10  
Regularly - 6



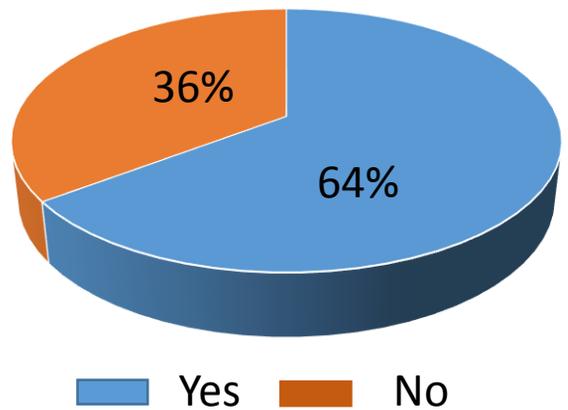
3. If you **did not** use the bus which of the following were the reasons (choose one or more)

- Did not stop near my residence-----20
- Did not go where I wanted to go-----7
- Could not figure out the schedule-----6
- Schedule not convenient for my needs-----17
- I needed a car for my trips-----26
- Prefer Car Stops -----1
- Hadn't moved to Pender yet-----2
- Multiple errands to run-----1
- Part time or the island-----1

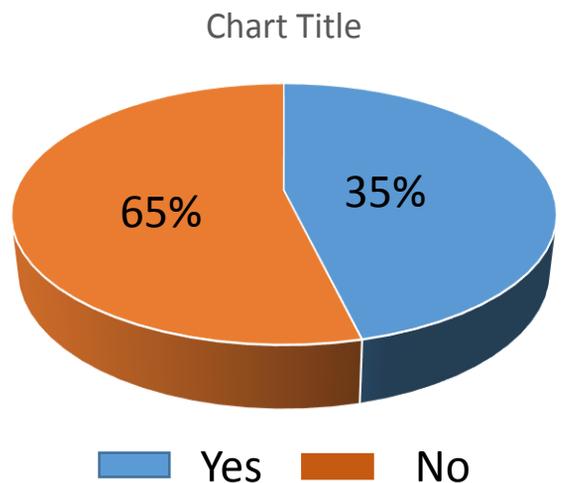
4. Would you be more inclined to use/promote the bus if it were an 100% electric bus?  
(N=55)



5. Would you support a modest increase in taxes to provide a sustainable base for operation of the bus at the level maintained during the pilot project ( \$30-50 per household/year)? (n-58)



6. Would you be open to an Uber-type ride sharing scheme? (n=14)



## COMMENTS AND SUGGESTIONS

1. It seemed like driver training was inconsistent. Might be good to have a better training program. Also, it isn't realistic to expect foot passengers off the ferry to have to walk up the hill. No signs even! I like being able to see when the bus is coming on the website.
2. I already ticked the boxes but want to emphasize that I found the schedule difficult to understand. Also, even though the school stop is not far from me, I can't walk the distance with boxes or bags to carry.
3. I think it would be fine to ask people to pay for the bus. Maybe punch cards? And I'd like to see one round trip to Trinco per day with time for grocery shopping etc. I'd also like to see a hop on hop off bus in the summer for tourists. Electric for sure.
4. Even though I haven't used the bus. I support the bus
5. Even though the bus didn't go to Trincomali, I would not be adverse to support it. A regular fundraiser may help.
6. It needs to run for earlier ferries and very regularly for a long time to get people to think of it, use it and depend on it.
7. Needs to service the island not the tourists, needs to go to the Pub, the Legion and Hope Bay on evenings with events and Fri/Sat nights so people can have a drink and get home safely. Needs to have a set fee per ride or per day even if it is just \$2 to offset costs. Would be nice if small pets could sit on lap to get to the vet or to the beach for a walk
8. At this stage in my life I can still drive but who knows what the future will bring. I would definitely be happy to contribute to keep it running for those who cannot/do not drive.
9. I believe encouraging folks to use transit has always been an issue in most jurisdictions. Maybe incentives would help people in making the decision to ride the bus. Free soup at the Friday lunch, a ticket that could be used for a discount at a local merchant are a few examples. Finding out how many workers go where and at what times, connecting with local events etc might help increase ridership.

10. As a home owner, retired person, caregiver of a disabled adult, I feel left out as the cities get... sidewalks ,waste removal , maintained roads, and bus service! What do we get for our taxes. ( and of course we pay for our ferry)
11. I think the bus should charge a fare. Locals discounted. But it definitely needs to cash in on our tourist season and use that to sustain it throughout the year. It should be going to Poets (on Saturdays at least) and Browning and the campground and taking people to the market, cidery and winery, Browning, Poets, Legion meat draw nights etc. and there can be zone fares. While also doing the route. I feel there is a lot of potential to get the tourists moving around Pender. I think it would also be wise to talk to the businesses and work together too.
12. We would need at least 6 days a week even if it meant fewer trips during the day.
13. I feel we pay enough in taxes. I also feel bus should be user pay and not just by donation. Even a toonie each way would help.
14. It's a nice idea, but I don't think it's practical for our community's size and layout, and to try and have a regular route and schedule doesn't seem like it would be a very efficient use of fuel over all (admittedly I don't have the statistics to support that, but do have knowledge of approximate fuel efficiency, distances, ridership, etc).
15. Do not support additional taxes. I am retired and living costs are going up enough.
16. I live in an area that the bus did not get to; near the winery. Would have loved to use it.
17. The carstops work fine. When I hear someone say, "I use the bus to save money for a trip to Europe", that means I am paying for someone else's trips on the bus. It is a waste of taxpayers' money and will start at \$30 and keep increasing every year. We are too small a community to pay for it. If the users even pay a fair price. Which they don't now. NO BUS NEEDED.
18. I know you've tried asking for donations but what about a fundraising project(s) such as ticket raffles, sponsorships, events, etc. specifically for the bus ... ongoing until goal met (if the people of Pender want a bus)

19. The Community Bus is a good idea however it's ahead of its time. Present population is not large enough to sustain a Community Bus. Our CAR STOPS are adequate for our small community & they work great. Have used them several times & also picked up people using them.
20. User Pay, Not Tax Payer or Property Tax
21. The Bus is a brilliant and needed initiative. Thank you MAP
22. I believe the BC Transit Handi-dart vans run on natural gas/propane and possibly electric/hybrid. I suggest to contact BC Transit in Victoria for information
23. The Island does not have the population numbers or density to support a Bus system. If a trip is critical call a cab. If trip is for special purposes, make your own way.
24. Also consider charging fares....I'd pay \$2-5.
25. Electric bus would be nice but not necessary right away..... small steps. Ube seems a good idea but has gone astray.
26. Not enough funding available to have a truly useful service. No service e o he 235 residents o South Pender would be economical
27. Pender Island does not have a large enough population to support a bus. No direct road to cover all areas! Just as I have always said it will go on our taxes! No Damn Way!!
28. Too many taxes at present. Uber would erode our taxi service
29. The bus is not only and environmentally friendly way to travel, it represents one of the myriad of ways our lifestyle must change to transform our society to make the planet heal
30. If there is a bus it should be user pay, not taxes
31. Difficult to get people out of cars....me included, but I like what you have done. Many thanks. Schedule seemed sensible: Ferry – Community Centre – Driftwood – Browning – Slow Coast – Magic Lake

32. I cycle most everywhere – several times was going to sue he but when really raining but because I had to detach my panniers in order to get the bike on the rack ---too much trouble.
33. I think he community bus is a great idea but for whatever reason, a lot of people on Pender are not interested in using it. Bus on Salt Spring seems to be well used but a much bigger population – more visitors and tourists as well.
34. Need more pick up at Ferry and Ferry drop-off should be a priority. Can't find money to run the bus? Just use the Part-Timers as a piggy-bank!!! NOT! I've owned property on Pender Island for over 40 years and it is he case that it doesn't matter what the issue is, the part timers subsidize he full time residents. As I read he online Forum I notice how many problems are blamed on he off islanders. If he bus can't run on grants and fare box monies, it should be parked. Who would ask for people to vote new taxes on themselves? I notice there is no indication of who put this survey out. Really poor idea.
35. There were some regular users of the bus, however although most people thought it was a good idea, few altered their schedule to conform to the bus schedule. A longer trial with more days of operation might slowly result in greater uptake. A stable source of funding is needed since fares and donations are not enough to run it.
36. Once I was able to understand where the stops were and how the system worked, I started taking the bus. Education is important to get ridership up, as I think there'd be far more taking the bus if the information was clearer (schedules, stops, etc)
37. Poorly thought out initiative financially. Make it self-sustaining financially. You need a real business plan.
38. Never Uber on Pender.